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L6	5	@ad<"20010606" and (database with help) and (help near utilities)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 13:21
L8	3	@ad<"20010606" and ((search\$3 or quer\$3 or match\$3) with help) and (help near utilities)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 13:22
L9	485	@ad<"20010606" and ((search\$3 or quer\$3 or match\$3) with help) and (windows with operat\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 13:23

L10	107	9 and (wizard or "help file")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 13:23
L11	11303	(search\$3 or quer\$3) with (help or wizard or guid\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 13:23
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L13	69	L11 and L12	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 13:23
L14	12	10 and L13	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 13:23
S1	11303	(search\$3 or quer\$3) with (help or wizard or guid\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 10:57
S2	655	utilities with (help or wizard or guid\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 10:58
S3	69	S1 and S2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 10:57

S4	63	S3 and interface	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 10:57
S5	133	utilities with match\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 10:58
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S11	17	S9 and @ad<"20010606" and (window with help)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 11:16

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S15	21	S13 and (help\$3 with user)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 11:27
S16	12	S13 and (help\$3 near user)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/16 11:22
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### 1 [Fast detection of communication patterns in distributed executions](#)

Thomas Kunz, Michiel F. H. Seuren

November 1997 **Proceedings of the 1997 conference of the Centre for Advanced Studies on Collaborative research**

**Publisher:** IBM Press

Full text available: pdf(4.21 MB)

Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Understanding distributed applications is a tedious and difficult task. Visualizations based on process-time diagrams are often used to obtain a better understanding of the execution of the application. The visualization tool we use is Poet, an event tracer developed at the University of Waterloo. However, these diagrams are often very complex and do not provide the user with the desired overview of the application. In our experience, such tools display repeated occurrences of non-trivial commun ...

### 2 [Extracting usability information from user interface events](#)

David M. Hilbert, David F. Redmiles

December 2000 **ACM Computing Surveys (CSUR)**, Volume 32 Issue 4

**Publisher:** ACM Press

Full text available: pdf(1.50 MB)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)

Modern window-based user interface systems generate user interface events as natural products of their normal operation. Because such events can be automatically captured and because they indicate user behavior with respect to an application's user interface, they have long been regarded as a potentially fruitful source of information regarding application usage and usability. However, because user interface events are typically voluminous and rich in detail, automated support is generally ...

**Keywords:** human-computer interaction, sequential data analysis, usability testing, user interface event monitoring

### 3 [Noncommand user interfaces](#)

Jakob Nielsen

April 1993 **Communications of the ACM**, Volume 36 Issue 4

**Publisher:** ACM Press

Full text available: pdf(6.81 MB)

Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

4 Learning by doing with simulated intelligent help



John Carroll, Amy Aaronson

August 1988 **Communications of the ACM**, Volume 31 Issue 9

**Publisher:** ACM Press

Full text available: pdf(5.00 MB)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)

Intelligent advisory interfaces will afford new approaches to help and training problems, however little is known about the usability of such facilities. This recent study indicates that although intelligent help can support users, there are also specific potential problems.

5 The FINITE STRING newsletter: Abstracts of current literature



American Journal of Computational Linguistics Staff

April 1983 **Computational Linguistics**, Volume 9 Issue 2

**Publisher:** MIT Press

Full text available: pdf(2.03 MB)



Additional Information: [full citation](#)  
[Publisher Site](#)

6 Model-driven development of Web applications: the AutoWeb system



Piero Fraternali, Paolo Paolini

October 2000 **ACM Transactions on Information Systems (TOIS)**, Volume 18 Issue 4

**Publisher:** ACM Press

Full text available: pdf(6.94 MB)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

This paper describes a methodology for the development of WWW applications and a tool environment specifically tailored for the methodology. The methodology and the development environment are based upon models and techniques already used in the hypermedia, information systems, and software engineering fields, adapted and blended in an original mix. The foundation of the proposal is the conceptual design of WWW applications, using HDM-lite, a notation for the specification of structure, nav ...

**Keywords:** HTML, WWW, application, development, intranet, modeling

7 The FINITE STRING Newsletter: Abstracts of current literature



Computational Linguistics Staff

January 1987 **Computational Linguistics**, Volume 13 Issue 1-2

**Publisher:** MIT Press

Full text available: pdf(6.15 MB)



Additional Information: [full citation](#)  
[Publisher Site](#)

8 Creating an interactive tutorial for a web-based product



Samantha Shurety

September 1998 **Proceedings of the 16th annual international conference on Computer documentation**

**Publisher:** ACM Press

Full text available: pdf(570.60 KB)

Additional Information: [full citation](#), [references](#), [index terms](#)

**Keywords:** e-commerce, hands-on, interactive, navigation, tutorial

9 Level II technical support in a distributed computing environment



Tim Leehane

September 1996 **Proceedings of the 24th annual ACM SIGUCCS conference on User services**

**Publisher:** ACM Press

Full text available: [pdf\(5.73 MB\)](#)

Additional Information: [full citation](#), [references](#), [index terms](#)

10 Computing curricula 2001



September 2001 **Journal on Educational Resources in Computing (JERIC)**

**Publisher:** ACM Press

Full text available: [pdf\(613.63 KB\)](#)

[html\(2.78 KB\)](#)

Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

11 IS '97: model curriculum and guidelines for undergraduate degree programs in information systems



Gordon B. Davis, John T. Gorgone, J. Daniel Couger, David L. Feinstein, Herbert E. Longenecker

December 1996 **ACM SIGMIS Database , Guidelines for undergraduate degree programs on Model curriculum and guidelines for undergraduate degree programs in information systems IS '97**, Volume 28 Issue 1

**Publisher:** ACM Press

Full text available: [pdf\(7.24 MB\)](#)

Additional Information: [full citation](#), [citations](#)

12 Special section: Special issue on AI and Database research



Jonathan J. King

October 1983 **ACM SIGART Bulletin**, Issue 86

**Publisher:** ACM Press

Full text available: [pdf\(3.84 MB\)](#)

Additional Information: [full citation](#), [abstract](#)

This collection of research summaries spans a very wide range of interests under the general heading of AI and Database research. In this introduction, I briefly describe the leading areas of interest that emerge from the reports submitted for this issue.

13 Types and persistence in database programming languages



Malcolm P. Atkinson, O. Peter Buneman

June 1987 **ACM Computing Surveys (CSUR)**, Volume 19 Issue 2

**Publisher:** ACM Press

Full text available: [pdf\(7.91 MB\)](#)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)

Traditionally, the interface between a programming language and a database has either been through a set of relatively low-level subroutine calls, or it has required some form of embedding of one language in another. Recently, the necessity of integrating database and programming language techniques has received some long-overdue recognition. In response, a number of attempts have been made to construct programming languages

with completely integrated database management systems. These lang ...

14 Strategic directions in human-computer interaction



 Brad Myers, Jim Hollan, Isabel Cruz, Steve Bryson, Dick Bulterman, Tiziana Catarci, Wayne Citrin, Ephraim Glinert, Jonathan Grudin, Yannis Ioannidis

December 1996 **ACM Computing Surveys (CSUR)**, Volume 28 Issue 4

**Publisher:** ACM Press

Full text available:  [pdf\(248.95 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)


15 Section 03: tools: Designing for serendipity: supporting end-user configuration of ubiquitous computing environments



 Mark W. Newman, Jana Z. Sedivy, Christine M. Neuwirth, W. Keith Edwards, Jason I. Hong, Shahram Izadi, Karen Marcelo, Trevor F. Smith, Jana Sedivy, Mark Newman

June 2002 **Proceedings of the conference on Designing interactive systems: processes, practices, methods, and techniques**

**Publisher:** ACM Press


Full text available:  [pdf\(223.23 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

The future world of ubiquitous computing is one in which we will be surrounded by an ever-richer set of networked devices and services. In such a world, we cannot expect to have available to us specific applications that allow us to accomplish every conceivable combination of devices that we might wish. Instead, we believe that many of our interactions will be through highly generic tools that allow enduser discovery, configuration, interconnection, and control of the devices around us. This pap ...

**Keywords:** Speakeasy, recombinant computing, ubiquitous computing, user experience


16 Special issue: AI in engineering



 D. Sriram, R. Joobbani

April 1985 **ACM SIGART Bulletin**, Issue 92


**Publisher:** ACM Press

Full text available:  [pdf\(8.79 MB\)](#) Additional Information: [full citation](#), [abstract](#)

The papers in this special issue were compiled from responses to the announcement in the July 1984 issue of the SIGART newsletter and notices posted over the ARPAnet. The interest being shown in this area is reflected in the sixty papers received from over six countries. About half the papers were received over the computer network.


17 Risks to the public: Risks to the public in computers and related systems



 Peter G. Neumann


May 2002 **ACM SIGSOFT Software Engineering Notes**, Volume 27 Issue 3

**Publisher:** ACM Press

Full text available:  [pdf\(1.92 MB\)](#) Additional Information: [full citation](#)


18 Distributed operating systems



 Andrew S. Tanenbaum, Robbert Van Renesse

December 1985 **ACM Computing Surveys (CSUR)**, Volume 17 Issue 4

**Publisher:** ACM Press

Full text available:  [pdf\(5.49 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)



Distributed operating systems have many aspects in common with centralized ones, but they also differ in certain ways. This paper is intended as an introduction to distributed operating systems, and especially to current university research about them. After a discussion of what constitutes a distributed operating system and how it is distinguished from a computer network, various key design issues are discussed. Then several examples of current research projects are examined in some detail ...

### 19 A structural view of the Cedar programming environment



Daniel C. Swinehart, Polle T. Zellweger, Richard J. Beach, Robert B. Hagmann  
August 1986 **ACM Transactions on Programming Languages and Systems (TOPLAS)**,  
Volume 8 Issue 4  
**Publisher:** ACM Press

Full text available: pdf(6.32 MB)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

This paper presents an overview of the Cedar programming environment, focusing on its overall structure—that is, the major components of Cedar and the way they are organized. Cedar supports the development of programs written in a single programming language, also called Cedar. Its primary purpose is to increase the productivity of programmers whose activities include experimental programming and the development of prototype software systems for a high-performance personal computer. T ...

### 20 Use of a P3P user agent by early adopters



Lorrie Faith Cranor, Manjula Arjula, Praveen Guduru  
November 2002 **Proceedings of the 2002 ACM workshop on Privacy in the Electronic Society**  
**Publisher:** ACM Press

Full text available: pdf(450.21 KB)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)

The Platform for Privacy Preferences (P3P), developed by the World Wide Web Consortium (W3C), provides a standard computer-readable format for privacy policies and a protocol that enables web browsers to read and process privacy policies automatically. P3P enables machine-readable privacy policies that can be retrieved automatically by web browsers and other user agent tools that can display symbols, prompt users, or take other appropriate actions. We developed the AT&T Privacy Bird as a P3P use ...

**Keywords:** P3P, privacy, survey, user agent, user study

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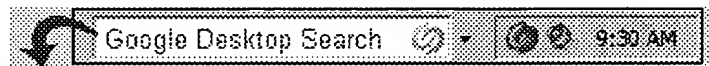
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